While most of the telegrams are delivered according to the norms, the Government are aware of delays in some cases due to manual handling in transit stations. Money orders are ordinarily paid without delay except where enough money is not on hand at the post office or the aggregate amount to be carried by the postman exceeds the authorised limit for the postman.

(b) To avoid delay to mail the following steps have been initiated:

(i) Better quality control checks by supervisors.

(ii) Effective liaison with the transport systems.

To ensure prompt payment of money orders in rural areas a special system of monitoring has been introduced in which money orders paid in rural areas are selectively checked to ensure that they were paid on the day of receipt by the post office of payment. Arrangement for supply of money are also being improved.

To improve the telegraphs services, a modernisation plan is under implementation. The plan provides for installation of Store & Forward Message Switching System, which eliminates transit delays in telegrams, better telegraph terminal equipment like electronic teleprinters/formated terminals, electronic keyboards and electronic keyboard concentrators.

Excess telephone Bills

1519. DR. RATNAKAR PANDEY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what are the details of cases involving excess billing of telephones in Delhi so far during the current calendar year as on 31st October, 1991 Exchange-wise; and

(b) what action Government have taken to investigate these cases?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) and (b) The information has been called for from concerned unit and the same shall be placed on the table of the House as early as possible.

उत्तर प्रदेश डाकघर तारघर तथा टेलीफोन कार्यालयों की संख्या।

1520. **श्री सत्य प्रकाश मालवीय** : क्या संचार मंत्री यह बताने की कृपा करेंग कि :

(क) इस समय उत्तर प्रदेश में कार्य कर रहे डाकघरों, तारघरों तथा टेलीफोन कार्यालयों का जिले-वार ब्यौरा क्या ;

(ख) क्या यह सच है कि वहां की वर्तमान जनसंख्या को सुविधा प्रदान करने के लिए इनकी संख्या पर्याप्त नहीं है ; और

(ग) यदि हां, तो इन सुविधाओं में पर्याप्त वृद्धि करने के लिए सरकार क्या कदम उठा रही है ?

संचार मंत्रालय में राज्य मंत्री (श्री पी० वी० रंगैया नायडू) (क) **डाकघर** : जानकारी एकत्र की जा रही है और सभा पटल पर रख दी जाएगी ।

उत्तर प्रदेश में कार्यरत तारघर और टेलीफोन एक्सचेंज : संबंधी जिलावार जानकारी क्रमशः विवरण 'I' और 'II' में दी गई है ।

(ख) **डाकघर** : जानकारी एकत्र की जा रही है और सभा पटल पर रख दी जाएगी ।

तारघर : जी हां । उत्तर प्रदेश में प्रति एक लाख जनसंख्या के पीछे तारघरों की संख्या 3.6 है जबकि तत्संबंधी राष्ट्रीय औसत 4 डाकघर है ।

(ख और (ग) **टेलीफोन एक्सचेंज** : दूरसंचार विभाग ने दूरभाष क्षेत्रों के